GE
Grid Solutions

MultiLink ML2400 Ethernet Communications Switch

End-of-Manufacturing Notice

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Background

GE Grid Solutions is committed to customer care and the support of our products.   As part of this commitment, GE strives to design high quality products, provide knowledge support teams, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing of products.

GE Grid Solutions is discontinuing the manufacture and sale of the MultiLink ML2400 Ethernet Communications Switch. This product is being discontinued due to the end-of-life of components used within the product, and due to new product availability. Alternative products and assistance with the transition are offered.

This notice applies to the following products: all models of the MultiLink ML2400 Ethernet Communications Switch.

In accordance with our obsolescence policy, GE is offering a last buy opportunity as well as ongoing support as outlined herein.

Customers who want to upgrade their existing installed base of the MultiLink ML2400 Ethernet Communications Switch are recommended to transition to the GE Reason Switch Series, which provides updated switching capabilities on newer processing technology. Such a transition allows users to benefit from later and more current hardware technology.

Last-Time Buy Window

As of April 25th, 2016, customers have 6 months to place orders for the MultiLink ML2400 Ethernet Communications Switch. Please take advantage of this window to obtain product to meet your project, inventory and spare equipment needs.

As of December 31st, 2016, the above mentioned product will no longer be manufactured and will not be available for sale

Support Timeframe

GE is committed to supporting their customer's protection and control needs. GE's warranty provision is unaffected by this End of Life Notification. In addition, product support continues for 5 years from

the date of this notice, until 2021, and includes the following services to assist you in operating, maintaining and upgrading your protection and control equipment:

- providing product documentation
- providing existing firmware
- answering product questions regarding features, configuration and applications
- performing testing and/or upgrading to newer versions of existing firmware
- performing non warranty repair, pending availability of parts
- providing recommendations for upgrades, retrofits or alternative products

Recommended Alternative Products

GE Reason S2020 Modular Managed Ethernet Switch

GE Reason S2024G Modular Managed Ethernet Switch

MultiLink ML3000/ML3100 Ethernet Switch Series

Visit our online store at http://store.gegridsolutions.com/ for more information about these alternative products.

Transition Services

The GE Grid Solutions Managed Services group can assist with the following:

- Transition from existing product versions to later hardware and firmware versions

    - Recommend alternative products (hardware and firmware versions)

    - Settings conversions, including design upgrades

- Fleet Management
- Audit, assess, and provide recommendations on implementing the Best Product Upgrade Program to ensure optimum site productivity, reliability, and efficiency.

    - Arrange on-site field service for audit of existing installed base

    - Provide an account of installed GE products

    - Recommend and propose customized product upgrade programs

For more information on Managed Services, visit http://www.gegridsolutions.com/multilin/support.aspx under the Product Services tab.

Product Brochures

Product brochures, manuals, and software can be obtained in EnerVista Launchpad, installable from: http://www.gegridsolutions.com/multilin/enervista/Launchpad/

The brochures also are viewable as follows.
ML2400: http://www.gegridsolutions.com/app/ViewFiles.aspx?prod=ML2400&type=1

S2020, S2024G http://www.gegridsolutions.com/alstomenergy/grid/products-services/product-catalogue/electrical-grid-new/digital-substation/substation-automation/ethernet-switches-time-synchronism/reason-ethernet-switches/index.html

ML3000/ML3100 http://www.gegridsolutions.com/app/ViewFiles.aspx?prod=ml3000&type=1

For Additional Information

Should you require any additional information or support, please contact our dedicated Multilin Technical Support as follows:

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