

## C264 CPU3 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4938

Issued: 12<sup>th</sup> December 2022

Revision Date:

- 28<sup>th</sup> June 2023 (Excerpt from End-of-Manufacturing Notice GER-4938)

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### Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On December 12<sup>th</sup>, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of **C264 CPU3**.

On 28<sup>th</sup> June 2023, GE updated the notice as shown below.

### Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	LAST ORDER DATE	ALTERNATIVE
<b>C264 CPU3</b> <b>Order codes:</b> C264xxxxx8xxxxxxxxxxxxxxxxxxxxxx C264xxxxx9xxxxxxxxxxxxxxxxxxxxxx	<b>31<sup>st</sup> May 2024 for new greenfield substations or new projects</b>	<b>C264 CPU4 used with DS Agile v7.x running Windows 10</b> C264xxxxxAxxxxxxxxxxxxxxxxxxxxxx

### Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

### For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>