

Software 33 for P741, P742 and P743 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4861

Issue Date: 15th May 2019

Revision Date:

- 31st October 2019 (Excerpt from End-of-Manufacturing Notice GER-4873)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On May 15th, 2019, GE Grid Solutions announced the discontinuation of manufacture and sale of **Software 33 for P741 and P742**.

On October 31st, 2019, the discontinuation of manufacture and sale of Software 33 for P743 was added and the list of alternatives was updated.

This notice does not apply to any other model not explicitly listed.

Last-Time Buy Window

This document outlines the strategy for affected products - within your organization please plan the purchase of any additional or spare devices that you feel you may need. Orders should be routed to us prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
P741 and P743 with Software 33 and Hardware K	23 rd January 2020	P741 or P743 with Software 51 and Hardware K (IEC61850 Ed.1)

PRODUCT	LAST ORDER DATE	ALTERNATIVE
P742 with Software 33 and Hardware J	23 rd January 2020	P742 with Software 51 and Hardware J (IEC61850 Ed.1)

Visit our website at <http://www.gegridsolutions.com/multilin/selector/> for more information about alternative products.

Support Timeframe

GE is committed to supporting our customers' protection and control needs. GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order dates elapse, a repair service follows subject to material availability, which extends to repairing failed components and modules, but not to providing advanced replacements or a newly-produced finished identical product or new module as a replacement/spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance is also available via:

<http://www.gegridsolutions.com/contact.htm?loc=3> or

<http://www.gegridsolutions.com/multilin>