GE

Grid Solutions

# Reason S20 Switch Firmware 05 and 06 End-of-Manufacturing Notice

# Excerpt from GE Publication Number: GER-4820

Issue Date: 28th February 2018

Revision Date:

- 22nd October 2018 (Excerpt from End-of-manufacturing Notice GER-4844)

- 12th July 2019

## Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

In February 2018, GE Grid Solutions announced the discontinuation of the manufacture and sale of **Reason S20 Switch Firmware 05** and offered a Last-Time Buy opportunity.

On October 22nd, 2018, the discontinuation was expanded to include Firmware 06 and the last order date was extended to July 31st, 2019.

**On July 12th, 2019, the product name was revised in table below to be consistent with document title.**

This notice does not apply to any other model not explicitly listed.

### Last-Time Buy Window

**This document outlines the strategy for affected products - within your organization please plan the purchase of any additional or spare devices that you feel you may need.** Orders should be routed to us prior to the last order date shown. Orders will be fulfilled based upon availability and products typically ship within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

| PRODUCT | LAST ORDER DATE | ALTERNATIVE |
|---|---|---|
| Reason S20 Firmware 05 and 06 | 31 July, 2019 | Reason S20 Firmware 07 |

## Recommended Alternative Products

Visit our website at http://www.gegridsolutions.com/multilin/selector/ for more information about alternative products.

## For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance is also available via: http://www.gegridsolutions.com/contact.htm?loc=3 or http://www.gegridsolutions.com/multilin