



EPM9800 End-of-Supply Notice

Excerpt from Publication Number: GER-4912

Issued: 10th May 2021

Revision Dates:

- 12th January 2022 (Excerpt from End-of-Supply Notice GER-4922)
- 16th November 2025 (Rebranding Revisions)

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Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of supply for older offerings or design variants.

On 10th May 2021, the discontinuation of the supply of EPM9800 was announced.

On 12th January 2022, the last order date for EPM9800 was extended to 30th November 2022, subject to availability.

On 16th November 2025, this notice was revised in accordance with GE Vernova rebranding guidelines.

Last-Time Buy Window

Please plan the purchase of any additional quantities or spares that you need. Orders should be placed prior to the last order date shown. Orders will be fulfilled based upon availability and shipments typically occur within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	LAST ORDER DATE	ALTERNATIVE
EPM9800	30 th November 2022	Contact GE Vernova

Support

GE Vernova’s warranty provision is unaffected by this End-of-Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via: <https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or <https://www.gevernova.com/grid-solutions/automation/protection-control-metering>.