

Firmware 3.x for G500

End-of-Manufacturing/Supply Notice

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Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

GE Vernova Grid Solutions is discontinuing the manufacture or supply of the **Firmware 3.x for G500**.

OFFERING	STATUS	ALTERNATIVE
G500 GE Firmware Option: C Firmware 3x (3.0-3.1) Order codes: G500xxxxxxxxxxxxxxxxxxxxxxxxCXxxxxx xxxxx	Order book closed	G500 GE Vernova Firmware Option: E2, Firmware 5.2 Order codes: G500xxxxxxxxxxxxxxxxxxxxxxxxE2xxxxxx xxx

Support

GE Vernova's warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After order book closed, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via:

<https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or

<https://www.gevernova.com/grid-solutions/multilin/>