

RPV311 Suffix D & Firmware 14 End-of-Manufacturing/Supply Notice

Excerpt from Publication Number: GER-4978

Issued: 12th December 2024 Copyright © 2024 GE Vernova

Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

GE Vernova Grid Solutions is discontinuing the manufacture or supply of RPV311 Suffix D & Firmware 14 as shown below:

OFFERING	STATUS	ALTERNATIVE
RPV311 Suffix D & Firmware 14	Order book closed	RPVRPV311 Suffix E & Firmware 15
Order codes:		Order codes:
RPV311xxxxxxxx14D		RPV311xxxxxxxxx15E

Support

GE Vernova's warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After order book closed, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via:

https://www.gevernova.com/grid-solutions/contact.htm?loc=3 or

https://www.gevernova.com/grid-solutions/multilin/